

# Mito Solar's Privacy Policy

Your privacy and trust are important to us, and we are committed to safeguarding your personal information and ensuring transparency about how we collect, use, and protect it.

This policy outlines our practices regarding the collection, use, and disclosure of your personal data when you interact with our website. It also explains how we use cookies and similar technologies to enhance your browsing experience and analyse usage patterns.

Please take the time to review this policy carefully to understand our practices regarding your personal information.

If you have any questions or concerns about our privacy practices or this policy, please don't hesitate to contact us using the information provided at the end of this document.

## Mito Solar

**Zomerdijk 9E, 7942 JR Meppel, the Netherlands**

**Email:** [info@mitosolar.com](mailto:info@mitosolar.com)

**Phone:** +31 (0)642370263

**Website:** [mitosolar.com](https://mitosolar.com)

**Privacy Policy Last Updated:** April 2024

## Personal Data Collection

At Mito Solar, we collect personal data about individuals who interact with our website, products, and services.

## Types of Personal Data Collected

We may collect the following types of personal data:

- Name
- Email Address
- Phone Number
- Company Name
- IP Address
- Cookies and Usage Data

## Purposes of Personal Data Collection

We collect personal data for the following purposes:

- To provide and maintain our services
- To notify you about changes to our services
- To provide customer support

- To gather analysis or valuable information so that we can improve our services
- To monitor the usage of our services
- To detect, prevent and address technical issues

## Legal Grounds for Processing Personal Data

We process personal data based on the following legal grounds:

- **Consent:** You have given us consent to process your personal data for specified purposes.
- **Contract:** Processing is necessary for the performance of a contract to which you are a party or to take steps at your request prior to entering into a contract.
- **Legitimate interests:** Processing is necessary for the purposes of the legitimate interests pursued by us or by a third party.

## Data Sharing

We may share your personal data with the following third parties:

- **Service Providers:** We may share your personal data with third-party service providers to facilitate our services.
- **Legal Requirements:** We may disclose your personal data if required to do so by law or in response to valid requests by public authorities.

## Security Measures

We take appropriate security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal data.

## Data Retention Periods

We retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy.

## Filing a Complaint

If you have any complaints regarding our handling of your personal data, please contact us at [Your Email].

## Exercising Your Rights

You have the following rights regarding your personal data: a. **Data Access:** You have the right to request access to the personal data that we hold about you. b. **Data Deletion:** You have the right to request the deletion of your personal data. c. **Data Edits:** You have the right to request corrections to your personal data if it is inaccurate or incomplete.

## Mito Solar's Cookie Policy

### Definition of Cookies

Cookies are small pieces of data stored on your device (computer or mobile device) when you visit a website. They are widely used to make websites work more efficiently and to provide information to the website owners.

### Purpose of Cookies

We use cookies for the following purposes:

- To enhance your user experience
- To analyse how our website is used
- To personalize content and ads
- To provide social media features
- To deliver targeted advertising

### Consent Information

By using our website, you consent to the use of cookies in accordance with this Cookie Policy.

### Types of Cookies Used

We use the following types of cookies on our website:

- Essential Cookies: These cookies are necessary for the website to function properly.
- Analytical/Performance Cookies: These cookies allow us to analyse how visitors use our website and to monitor website performance.
- Advertising/Targeting Cookies: These cookies are used to deliver advertisements that are relevant to you and your interests.

### Controlling Cookie Settings

You can control and/or delete cookies as you wish. For more information, please visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

### Company Information and Updates

For more information about our company and updates to this Privacy Policy and Cookie Policy, please contact us at [info@mitosolar.com](mailto:info@mitosolar.com).

This Privacy Policy and Cookie Policy were last updated on April 2024.